

Exam : 6402

Title : Avaya IP Office Implementation Exam

Version : Demo

1. Which two steps must be completed to get Embedded Voice Mail (EVM) Dial by Name to work correctly? (Choose two.)

- A. Add names to the system directory.
- B. Users need to record theirnames.
- C. Configure DialBy Name action off Auto Attendant.
- D. EmbeddedVoicemail code is set.

Answer: A,B

2. When manually setting up an IP telephone, which setting represents the IP address of the IP Office.?

- A. Phonetyp
- B. SwitchSv
- C. CallSv
- D. Filetyp

Answer: C

3. Which two features arc supported by the Embedded Voicemail on the IP Office platform? (Choose two.)

- A. Network Mailbox
- B. Voicemail to Email
- C. Virtual DistributionList
- D. Public Distribution Box
- E. DTMFBreakout from mailbox

Answer: B,E

4.In the exhibit, the User Profile for Amy Clement shows button programming. All buttons have a small lock that appears to the left of the button.

What does the lock indicate?

Label Action Account Data Participation 1 Appearance Image: Construction Participation 2 Appearance Image: Construction Participation 3 Appearance Construction Construction 4 Inferences Directory Directory Directory 5 Directory Directory Directory Directory 6 DND Do halt Esturb On Participation 7 Park I Call Park 1 8 Park 2 Call Park 3 9 Park 3 Call Park 3 10 Call Listen 139				Artigen Deta	Remove
Appearance Imm Editory 3 Appearance Copy 3 Infercom Copy 4 Infercom Distory 5 Directory Distory 6 DND Do Not Estarb On 7 Park 1 Cal Park 8 Park 2 Cal Park 9 Park 3 Col Park	utton	Label	Action		
Appearance Em Copy 4 Intercom Dial *22 5 Directory Paste 6 DND Do Nab Disturb On 7 Park I Cal Park 8 Park 2 Cal Park 9 Park 3 Col Park	01				Editory
Intercom Dial *22 S Directory Directory 6 DND Do Nat Deleturb On 7 Park.1 Cal Park 8 Park.2 Cal Park 9 Park.3 Col Park	2				Const 1
Directory Directory Paste 6 DND Do fast Default On Directory 7 Park 1 Cal Park 1 8 Park 2 Cal Park 2 9 Park 3 Cal Park 3	34	Interror		+22	
6 DND Do Nat Celluith On 7 Park I Call Park 1 8 Park Z Call Park 2 9 Park 3 Call Park 3	15				Paste
8 Park 2 Col Park 2 9 Park 3 Col Park 3	16		Do Not Disturb On		
9 Perk3 Coll Perk 3	77	Park 1	Call Park	1	
	38	Park2	Call Park	2	
0 Callisten Callisten 139	99	Park 3	Coll Park	3	
TII Enable Groups HuntGroup Enable	010	Cal Listen		139	
	312	Log Out	Extn Logout		Display all butto

A. The buttons can be changed or configured by the user.

- B. The buttons only appearwhen the useris set to be a Public User.
- C. The buttons have been programmed within User Rights.
- D. The buttons ate unavailable to users setas Basic Worker.

Answer: C

5. The customer wants to rack mount an IP500 system. The room that the system will be installed in has a 25" width rack with space in it. Which additional equipment is needed to install the system in a rack?

A. a Standard 19" Rack

B. yellow2meterinterconnect cables

- C. an Uninterruptable Power Supply
- D. an IP400 Rack Mounting Kit

Answer: A

6.In Manager, where can the voicemail type be selected for the IP Office to use Embedded Voicemail?

A. Line form

- B. User form
- C. System form
- D. Auto Attendant form

Answer: C

7. Given the following System Short Codes and system settings:

Short Code 1 = Code: 500 Number: 203 Feature: DialExtn Short Code 2 = Code: 5001 Number: 210 Feature: DialExtn Dial Delay Count = 3 Dial Delay Time = 4 seconds

What will happen if a user attempts to dial the 500 Short Code?

- A. Extension 203 will be dialed.
- B. Extension 210 will be dialed
- C. Extension 210 will be dialed after 4 seconds.
- D. The system will timeout and no extension will be dialed.

Answer: A

8. Given the following Short Codes and system settings:

```
Short Code 1 = Code: 500 Number: 203 Feature: DialExtn
Short Code 2 = Code: 5001 Number: 210 Feature: DialExtn
Dial Delay Count = 4
Dial Delay Time = 4 seconds
```

What will happen after a user dials 500?

- A. The system will waitforadditional digits and timeout if no additional digits are presented.
- B. The system will immediately present a wave off tone as there is a conflict.
- C. The system will immediately dial Extn203.
- D. The system willdial Extn 203 after four seconds.

Answer: D

9.A customer with digital stations uses their outbound digital lines at 95% of capacity. Which variable should be considered when planning for future growth?

- A. the number of VCM channels
- B. the number of hunt groups
- C. the number of users
- D. the number of trunks

Answer: D

10. Which tool can be used to convert .wav files to the formats used by Embedded Voicemail?

- A. Advanced File Upgrade
- B. HTMLconverter
- C. Save Files asfeature within Manager
- D. LVM Greeting Utility

Answer: D