

Exam : 642-427

Title: Troubleshooting CiscoUnified Communicationsv8.0 (TVOICE v8.0)

Version : DEMO

1. Where does an IP phone obtain the extension number and speed-dial settings from?

A. the settings that are configured on the physical phone

B. the registration file that the phone receives from the Cisco Unified Communications Manager

C. the device and line configuration in Cisco Unified Communications Manager, during the registration process

D. the default device profile that is configured in Cisco Unified Communications, Manager

Answer: C

Explanation:

When we configure IP phone profile in CUCM that time we also configure extension number and speed dial as per requirement. When IP reachability gets establish between IP phone and CUCM then phone will download config file from CUCM during initial registration process.

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/admin/3_1_2/ccmcfg/b06phone.html

2.Which web-based application that is accessed via the Cisco Unified Communications Manager Administration GUI generates reports for troubleshooting or inspecting cluster data?

- A. Cisco Unified Serviceability alarms
- B. Cisco Unified RTMT Trace and Log Central
- C. Cisco Unified RTMT Monitor
- D. Cisco Unified Reporting tool

Answer: D

3. Which statement about device mobility is true?

A. When local route groups are used, there is no need to configure device mobility groups orphone device CSSs as long as phone line CSSs are used.

B. When local route groups are used, you must configure device mobility groups and phone device CSSs.

C. When the device mobility group at the home device pool and roaming device pool are not the same, the Phone will keep the home region.

D. When device mobility groups at the home device pool and roaming device pool are the same, the phone will keep the home MRGL setting.

Answer: A

4.Refer to the SDI trace in the exhibit A PSTN call arrived at the MGCP gateway that is shown in the SDI trace.

CCM Trace
Search: Find
18:04:04.866 HDR 03/23/2010 CCM,StandAloneCluster,10.1.5.10,Detailed,8.0.1.10000-40 *^***
18:04:04.866 <sdicontrolbase::init(3ed0ba0) td="" *^**<=""></sdicontrolbase::init(3ed0ba0)>
18:04:04.878 dBProcs - setPkidOfClusterId() starts ****
18:04:04.879 setClusterPkId to ae2783cb-9687-4fc7-a1d0-8108b8b3679a *^***
18:04:04.879 dBProcs::configSdlLinks() *^*^*
18:04:04.879 configCHAC: 10.1.5.10 already in CHAC *^*^*
18:04:08.346 MGCPHandler received msg from: 10.1.5.1
NTFY 5406634 *@HQ MGCP 0.1
X: 0
0:
1,100,149,1.7888^10.1.5.1^*
18:04:08.346 <mn::mgcpendpoint><mv::*@hq> 1,100,149,1.7888^*^*</mv::*@hq></mn::mgcpendpoint>
18:04:08.347 MGCPHandler send msg SUCCESSFULLY to: 10.1.5.1
200 5406634
1,100,149,1.7888^10.1.5.1^*
18:04:08.359 MGCPManager remove recent Incoming transId 5406633 1,100,149,1.7884^10.1.5.1^*
18:04:13.617 MGCPBhHandler 10.1.5.1 - TCP msg available from Device 1,100,150,
1.160^10.1.5.1^*
18:04:13.617 MGCPBhHandler - Receiving BhHdr: 0004 0000 0011 8000 0001 0030
11,100,150,1.160^10.1.5.1^*
18:04:13.617 *^*^*
18:04:13.617 In Message PriEuroSetupMsg Protocol= PriEuroProtocol ****
18:04:13.618 Ie - Ni2BearerCapabilityIe IEData= 04 03 80 90 A3 *****
18:04:13.618 Ie - Q931ChannelIdIe IEData= 18 03 A9 83 81 *^*^*
18:04:13.618 Ie - Q931ProgressIndIe IEData= 1E 02 81 83 *^***
18:04:13.618 Ie - Q931CallingPartyIe IEData= 6C 0D 11 80 31 34 30 38 37 30 37 31 32 32
32 *^*^*
18:04:13.618 Ie - Q931CalledPartyIe IEData= 70 0C 81 38 39 35 33 31 32 31 32 30 30 31 *^*^*
18:04:13.618 MMan_Id= 0. (iep= 0 dsl= 8000 sapi= 0 ces= 0 IpAddr=105010a IpPort=2427) *^*^*
18:04:13.618 IsdnMsgData1= 08 02 00 98 05 04 03 80 90 A3 18 03 A9 83 81 1E 02 81 83 6C 0D
11 80 31 34 30 38 37 30

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37 31 32 32 32 70 0C 81 38 39 35 33 31 32 31 32 30 30 31 |*^*^*
18:04:13.618 |MGCPpn9d::getPriNi2BearCapFromPriSetup - tsp.protocol:9,
tsp.gclearenabled:0|1,100,150,1.160^10.1.5.1^*
18:04:13.618 |MGCPpn9d::processPriSetup - viprCgpnE164=[14087071222],
viprCdpnE164=[89531212001], vcrUploadNeeded=[t]|1,100,150,1.160^10.1.5.1^*
18:04:13.619 |SPROCPri::globalizeIncomingCgpn - Adding prefix: +, Digits to strip: 2,
Cgpn Transformation CSS: 67303531-8720-702e-7740-2c997fb15fec|*^*^*
18:04:13.619 |SPROC :: stripAndPrependDigits- The number 087071222 is prepended with
prefix +, updated number=+087071222 | *^*^*
18:04:13.619 |SPROC DATransformMatch - matchNumber [+087071222] transformCSSPkid
[67303531-8720-702e-7740
-2c997fb15fec] transformationCss [HQ clng pty Pt] patternUsage [15] paternNodeID
[5b56880d-1998-94c0-413d -e976f0d870a4] OutpulsedNum.nd [087071222] tn [1] pi [1] npi [1]|
*****
18:04:13.619 |SPROCPri::globalizeInccmingCgpn - Globalized Cgpn = 087071222 |*****
18:04:13.619 |SPROC getCtrlPid - callingNum=087071222, inputCtrlPid=(1,100,195,1) |*^*^*
18:04:13.619 |DbMobility: getMatchedRemDest starts: cnumber = 087071222 |*^*^*
18:04:13.619 |DbMobility: getMatchedRemDest: full match case |*^*^*
18:04:13.619 |DbMobility: can't find remdest 087071222 in map |*^*^*
18:04:13.620 |MGCPpn9d - initPortInfc:
 portInfo[00] endpoint=S0/SU0/DS1-0/1@HQ, ci=27173899, globalCallId=5091|1,100,133,52.1^***
18:04:13.620 |SPROC analyzeMsgtransCause MessageTransCause.ms = 0, MessageTransCause.ieid =
0, PriTsp.protocol = 9, MCStatus = 0 | * * * *
18:04:13.620 |SPROC analyzeMsgtransCause MessageTransCause.ms = 0, MessageTransCause.ieid =
0, PriTsp.protocol = 9, MCStatus = 0 |*^***
18:04:13.621 |SPROCPri::globalizeInccmingCgpn - Adding prefix: +, Digits to strip: 2, Cgpn
Transformation CSS: 67303531-8720-702e-7740-2c997fb15fec|*^*^*
18:04:13.621 |SPROC :: stripAndPrependDigits- The number 087071222 is prepended with prefix
+, updated number=+087071222 | * * * **
18:04:13.621 |SPROC DATransformMatch - matchNumber [+087071222] transformCSSPkid
[67303531-8720-702e-7740-2c997fb15fec] transformationCss [HQ_clng_pty_Pt] patternUsage [15]
paternNodeID [5b56880d-1998-94c0-413d -e976f0d870a4] OutpulsedNum.nd [087071222] tn [1] pi
[1] npi [1] |*^*^*
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18:04:13.621 |SPROCPri::globalizeIncomingCgpn - Globalized Cgpn = 087071222 |*****
18:04:13.621 |Cdcc - (0000096) - storeDchanCrp - secure capability on side 0 is (1,1)
|1,100,150,1.160^10.1.5.1^*
18:04:13.621 |Cdcc::preliminaryProcessCcSetupInd(0000096):
precLvl=5|1,100,150,1.160^10.1.5.1^*
18:04:13.622 |Digit Analysis: star DaReq: daReq.partitionSearchSpace
(9c05b0ec-2fa1-3181-008d-2331fa4ac74a), filteredPartitionSearchSpaceString(Internal Pt),
partitionSearchSpaceString(Internal Pt) |1,100,150,1.160^10.1.5.1^*
18:04:13.622 |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=2001|1,100,150,1.160^10.1.5.1^*
18:04:13.622 |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept
DAMR.sstype=[16777222], TPcount=[0], DAMR.NotifyCount=[1], DaRes.NotifyCount=[0]|1,100,150,
1.160^10.1.5.1^*
18:04:13.622 |Digit analysis: match(pi="2", fqcn="", cn="087071222",plv="5",
pss="Internal Pt", TodFilteredPss="Internal Pt", dd="2001", dac="0")
|1,100,150,1.160^10.1.5.1^*
18:04:13.622 |Digit analysis: analysis results|1,100,150,1.160^10.1.5.1^*
18:04:13.622 ||PretransformCallingPartyNumber=087071222
|CallingPartyNumber=087071222
|DialingPartition=Internal Pt
|DialingPattern=2001
|FullyQualifiedCalledPartyNumber=+4989531212001
|DialingPatternRegularExpression=(2001)
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=2001
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=2001
|CollectedDigits=2001
|UnconsumedDigits=
|TagsList=SUBSCRIBER
|PositionalMatchList=2001
IVoiceMailbox=
|VoiceMailCallingSearchSpace=Internal Pt
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|VoiceMailPilotNumber=2000
|RouteBlockFlag=RouteThisPattern
|RouteBlockCause=0
|AlertingName=
|UnicodeDisplayName=
|DisplayNameLocale=1
|InterceptPartition=Internal_Pt
|InterceptPattern=2001
|InterceptWhere=
|InterceptSdlProcessId=(0,0,0)
|InterceptSsType=16777222
|InterceptSsKey=0
|InterceptSsNotifyType=1
|OverlapSendingFlagEnabled=0
|WithTags=
|WithValues=
|CallingPartyNumberPi=NotSelected
|ConnectedPartyNumberPi=NotSelected
|CallingPartyNamePi=NotSelected
|ConnectedPartyNamePi=NotSelected
|CallManagerDeviceType=NoDeviceType
|PatternPrecedenceLevel=Routine
[CallableEndPointName=[5b7cb109-5028-2738-2123-058c1b2c16f8]
|PatternNodeId=[5b7cb109-5028-2738-2123-058c1b2c16f8]
|AARNeighborhood=[]
|AARDestinationMask=[]
|AARKeepCallHistory=true
|AARVoiceMailEnabled=false
|NetworkLocation=OnNet
|Calling Party Number Type=Cisco Unified CallManager
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|Calling Party Numbering Plan=Cisco Unified CallManager
|Called Party Number Type=Cisco Unified CallManager
|Called Party Numbering Plan=Cisco Unified CallManager
|ProvideOutsideDialtone=false
|AllowDeviceOverride=false
|AlternateMatches= Information Not Available
|TranslationPatternDetails= Information Not Available
|ResourcePriorityNamespace=
|PatternRouteClass=RouteClassDefault|1,100,150,1.160^10.1.5.1^*
18:04:13.622 |SMDMSharedData::findAliasRegInfo - AliasName =
5b7cb109-5028-2738-2123-058c1b2c16f8 not in AliasInfo hashmap|1,100,150,1.160^10.1.5.1^*
18:04:13.622 |DeviceManager::star DmPidReg -
RequestedName=5b7cb109-5028-2738-2123-058c1b2c16f8 LookupName=5b7cb109
-5028-2738-2123-058c1b2c16f8|1,100,150,1.160^10.1.5.1^*
18:04:13.622 |SMDMSharedData::findLocalDevice -
Name=2001:79e5c8dc-d847-cd14-5647-b483c6070680 Key=5b7cb109-5028-
2738-2123-058c1b2c16f8 isActvie=1 Pid=(1,154,9) found|1,100,150,1.160^10.1.5.1^*
18:04:13.623 |Digit analysis: wait DmPidRes-
Partition=[79e5c8dc-d847-cd14-5647-b483c6070680] Pattern=[2001]
Where=[],cmDeviceType=[UserDevice], OutsideDialtone =[0], DeviceOverride=[0],
PID=LineControl (1,100,154,9) |1,100,150,1.160^10.1.5.1^*
18:04:13.623 |processCCMFeatureData: operationIeIdd=0|1,100,150,1.160^10.1.5.1^*
18:04:13.623 |findUnfiredInterceptOnPattern numOfPatterns = 1|1,100,150,1.160^10.1.5.1^*
18:04:13.623 |ForwardManager - findCallBySsParty - mPartyToActiveCallIndexMap entry NOT
found for party= 27173899 |1,100,150,1.160^10.1.5.1^*
18:04:13.623 |ForwardManager - findActivationEntryBySsParty - mPartyToActivationIndexMap -
Entry NOT found for party= 27173899|1,100,150,1.160^10.1.5.1^*
18:04:13.623 |ForwardManager - addActiveCallTableEntry - Added entry for party= 27173899
callkey= 0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.623 |Forwarding - Created! - callKey= 0x1D|1,100,177,29.1^*^*
18:04:13.624 |Forwarding - getInterceptTableEntry - Successful for nppkid
5b7cb109-5028-2738-2123-058c1b2c16f8|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |Forwarding - logInterceptTableEntry
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{
callKey= 0x1D,
ssKey = 0, recordStatus 0,
dnPattern = 2001, dnPartition = 79e5c8dc-d847-cd14-5647-b483c6070680,
 dnPartitionSearchSpace =
Blk intl Pt:SAF Pt:Internal Pt:HQ Local:HQ LD:HQ Intl:PSTN Pt,
                                        = ,
 cfa
       = , cfaToVM
                       = 0, cfaCss
                        = 1, cfbCss
 cfb
        = , cfbToVM
                                        = ,
 cfbInt = , cfbIntToVM = 1, cfbIntCss = ,
 cfna
      = , cfnaToVM = 1, cfnaCss = , cfnaTimer = 0,
 cfnaInt = , cfnaIntToVM = 1, cfnaIntCss = ,
 cfur
      = , cfurToVM
                      = 0, cfurCss
                                      = ,
 cfurInt = , cfurIntToVM = 0, cfurIntCss = ,
 cfap
      = , cfapToVM = 0, cfapCss = , cfapTimer = 0,
                        = 0, pffCss
       = , pffToVM
 pff
                                       = ,
 pffInt = , pffIntToVM = 0, pffIntCss = ,
pffCfna = 0, pffCfb
                         = 0,
fullyQualifiedDirectoryNumberMask = ,
patternUsage = 2,
pffCfnaEnabled = 0, pffCfbEnabled=0
}
|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |Forwarding - awaitForwardInitiation_SsInterceptInd - New CFAP destination - :,
duration= 0, callKey= 0x1D, internal-call=false, hunt-pilot= false | 1,100,150,1.160^10.1.5.1^*
18:04:13.624 |Forwarding - sendExtendCallReg - callKey= 0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |Forwarding - registerRelRejInterceptRequest - callKey=
0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |Forwarding - unregisterRelRejInterceptRequest - callKey=
0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |Forwarding - registerRelRejInterceptRequest - Registered RelRej Intercept-
party= 27173899, callKey= 0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |Forwarding - sendExtendCallReg - Extended Call to party= 27173899,
callKey= 0x1D |1,100,150,1.160^10.1.5.1^*
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18:04:13.624 |add an entry into release intercept queue|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |release intercept entry, ssType = 16777222, ssKey = 29, handler =
27173901|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |isItSafeToExtendCall dchanPid = (1 100 154 9)|1,100,150,1.160^10.1.5.1^*
18:04:13.624 |findUnfiredInterceptOnPattern numOfPatterns = 1|1,100,150,1.160^10.1.5.1^*
18:04:13.625 [MGCPHandler send msg SUCCESSFULLY to: 10.1.5.1
CRCX 317 S0/SU0/DS1-0/10HQ MGCP 0.1
C: D000000019ea40b00000F580000098
X: 1
L: p:20, a:PCMU, s:off, t:00
M: recvonly
R: D/[0-9ABCD*#]
Q: process, loop
|1,100,150,1.160^10.1.5.1^*
18:04:13.625 |Cdcc::sendCcSetupReg: precLvl=5|1,100,150,1.160^10.1.5.1^*
18:04:13.625 |ForwardManager - wait_SsDataInd - Key= 0x0, party= 27173899,
BCC= 1|1,100,150,1.160^10.1.5.1^*
18:04:13.625 |ForwardManager - findCallBySsFarty - Found entry for party= 27173899,
callkey= 0x1D |1,100,150,1.160^10.1.5.1^*
18:04:13.625 |ForwardManager - wait_SsDataInd (SETUP) - mPartyToActiveCallIndexMap Added
Entry for Destparty= 27173900, callkey= 0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.625 |LineControl(9) - 0 calls, 0 CiReq, busyTrigger=2,
maxCall=4|1,100,150,1.160^10.1.5.1^*
18:04:13.625 |LineControl(9) - Get call instance=1 for CI=27173900|1,100,150,1.160^10.1.5.1^*
18:04:13.625 |LineControl(9): restart0 CcSetupReq update State of cdpc (82) to
receive7|1,100,150,1.160^10.1.5.1^*
18:04:13.626 |Forwarding - awaitingCallResponse SsDataInd - SETUP - Updating precLvl to
5|1,100,150,1.160^10.1.5.1^*
18:04:13.626 |LineCdpc(82): -dispatchToAllDevices-, sigName=CcSetupReq,
device=SEP0021A086BF06|1,100,150,1.160^10.1.5.1^*
18:04:13.626 |StationD - adding linestruct at index 1
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18:04:13.626 |StationD:
                          (0000007) DEBUG whatToDo: line=1 calls=0 limit=4, busy=2.
GCI=(1, 5091), PL=(5,0). |1,100,150,1.160^10.1.5.1^*
18:04:13.626 |StationD:
                          (0000007) DEBUG whatToDo: busy trigger not hit ... send to open
appearance | 1,100,150,1.160^10.1.5.1^*
                           (0000007) DEBUG- getLineRingSetting:
18:04:13.626 |StationD:
retVal=4. |1,100,150,1.160^10.1.5.1^*
18:04:13.626 |StationD:
                          (0000007) DEBUG- saveRinger for: ci=27173900, line=1, mode=3,
precedence=5, callPhase=5. |1,100,150,1.160^10.1.5.1^*
18:04:13.626 |StationD:
                          (0000007) DEBUG- saveRinger: ci=27173900, line=1, mode=3,
precedence=5, callPhase=5, modifier=0|1,100,150,1.160^10.1.5.1^*
                          (0000007) INFO sendCallAcceptReg: Try to send
18:04:13.626 |StationD:
StationLineCallAccept to cdpc=78 . |1,100,150,1.160^10.1.5.1^*
18:04:13.626 |StationD:
                          (0000007) playRinger for: ci=27173900. |1,100,150,1.160^10.1.5.1^*
18:04:13.626 |StationD:
                           (0000007) DEBUG- getLineRingSetting:
retVal=4. |1,100,150,1.160^10.1.5.1^*
                          (0000007) DEBUG- getLineRingSetting:
18:04:13.626 |StationD:
retVal=4. |1,100,150,1.160^10.1.5.1^*
                          (0000007) DEBUG- getLineRingSetting:
18:04:13.626 |StationD:
retVal=4. |1,100,150,1.160^10.1.5.1^*
18:04:13.626 |RegionsServer::MatchCapabilities -- kbps=64, capACount=14, capBCount=12 |*^*^*
18:04:13.626 |Locations_reserveBandwidth -- cdccPID=(1.194.96) Orig=0=Dest=0 no need to
reserve bw. |*^*^*
18:04:13.627 |StationD:
                           (0000007) DEBUG- star DSetCallState(0) State of cdpc(78) is
0.|1,100,51,78.1^*^*
18:04:13.627 |StationD:
                           (0000007) DEBUG- star DSetCallState(2) State of cdpc(78) is
0. |1,100,150,1.160^10.1.5.1^*
18:04:13.627 | LocalizeCgpnAndSendOutpulsedNumber: StationCdpc on device SEP0021A086BF06 ,
CSS = ,useDevicePoolCgpnCss =1 AlternateCgpn(global)=087071222
cgpn=087071222|1,100,150,1.160^10.1.5.1^*
18:04:13.627 |StationCdpc:
                             CcSetupReg - unicodeConnectedUnicodeDisplayName=''
asciiConnectedDisplayName=''|1,100,150,1.160^10.1.5.1^*
18:04:13.627 |StationCdpc: CcSetupReq - unicodeCallingPartyName='' asciiCallingPartyName=''
callingParty='087071222' unicodeCalledPartyName='' asciiCalledPartyName=''
calledParty='2001' cgIP=IpAddr.type:0 ipv4Addr:0x0a010501(10.1.5.1)
|1,100,150,1.160^10.1.5.1^*
18:04:13.627 |StationD:
                           (0000007) DEBUG- star_DSetCallState(0) State of cdpc(78) is
2. |1,100,150,1.160^10.1.5.1^*
18:04:13.627 |StationD:
                          (0000007) CallState callState=4 lineInstance=1
callReference=27173900 privacy=0 precedenceLv=4 precedenceDm=0|1,100,150,1.160^10.1.5.1^*
18:04:13.628 |StationD:
                          (0000007) SelectSoftKeys instance=1 reference=27173900
softKeySetIndex=3 validKeyMask=ffffffff. |1,100,150,1.160^10.1.5.1^*
                           (0000007) DisplayPromptStatus timeOut=0 Status='-087071222'
18:04:13.628 |StationD:
content='From 087071222' line=1 CI=27173900 ver=85720013.1^*
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(0000007) DisplayPriNotify timeOutValue=10 pri=5
18:04:13.628 |StationD:
notify='-087071222' content='From 087071222' ver=85720013.|1,100,150,1.160^10.1.5.1^*
18:04:13.628 |StationD:
                         (0000007) (1,100,9,45) CallInfo callingPartyName=''
callingParty=087071222 cgpnVoiceMailbox= alternateCallingParty= 087071222 calledPartyName=""
calledParty=2001 cdpnVoiceMailbox= originalCalledPartyName='' originalCalledParty=2001
originalCdpnVoiceMailbox= originalCdpnRedirectReason=0 lastRedirectingPartyName=''
lastRedirectingParty=2001 lastRedirectingVoiceMailbox= lastRedirectingReason=0
callType=1(InBound) lineInstance=1 callReference=27173900. version: 85720013|1,100,150,
1.160^10.1.5.1^*
18:04:13.628 | StationD:(0000007) SetLamp mode=5, stim=9 stimInst=1. | 1,100,150,1.160^10.1.5.1^*
18:04:13.628 | StationD:(0000007) DEBUG- star DSetCallPhase updateACall=27173900 from Phase=5
to callPhase=5. |1,100,150,1.160^10.1.5.1^*
18:04:13.628 |LineControl::sendSNFNotifyIndForPresenceWithAlerting
mPrecenceWithAlertingChangeNotifySubscribed=0,calllist#=1|1,100,150,1.160^10.1.5.1^*
18:04:13.629 |StationD:(0000007) DEBUG- star_DSetCallState(8) State of cdpc(78) is 0.1,
100,150,1.160^10.1.5.1^*
18:04:13.629 |StationD:(0000007)SetRinger ringMode=3(OutsideRing).
|1,100,150,1.160^10.1.5.1^*
18:04:13.629 |LineCdpc(82)call received7 CcRegisterPartyB - # device responsed = 1,
mPartyBSent = 0|1,100,150,1.160^10.1.5.1^*
18:04:13.629 |LineControl(9): star_DSetCallState(2), State of cdpc (82) is
2|1,100,150,1.160^10.1.5.1^*
18:04:13.629 |Cdcc - (0000096) - updateDchanCrp - secure capability on side 1 is (1,1)
|1,100,150,1.160^10.1.5.1^*
18:04:13.629 |processCCMFeatureData: operationIeIdd=0|1,100,150,1.160^10.1.5.1^*
18:04:13.630 |ForwardManager - wait_SsExtendCallRes - mPartyToActiveCallIndexMap -
Added Entry for Destparty= 27173900, callkey= 0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.630 |ForwardManager - findCallBySsParty - Found entry for party= 27173899,
callkey= 0x1D |1,100,150,1.160^10.1.5.1^*
18:04:13.630 |ForwardManager - wait SsDataInd - Key= 0x0, party= 27173900,
BCC= 4|1,100,150,1.160^10.1.5.1^*
18:04:13.630 |ForwardManager - findCallBySsParty - Found entry for party= 27173900,
callkey= 0x1D |1,100,150,1.160^10.1.5.1^*
18:04:13.630 |Forwarding - awaitingCallResponse SsExtendCallRes - DestParty= 27173900,
callKey= 0x1D|1,100,150,1.160^10.1.5.1^*
18:04:13.630 |Forwarding - awaitingCallResponse SsDataInd, BASIC CALL ALERTING,
precLvl=5|1,100,150,1.160^10.1.5.1^*
18:04:13.630 |Forwarding - startCFNATimer (12000) for line entry 2001 - callKey=
0x1D|1,100,150,1.160^10.1.5.1^*
```

```
18:04:13.633 |MGCPHandler received msg from: 10.1.5.1
200 317 OK
I: B
v=0
c=IN IP4 10.1.111.1
m=audio 17528 RTP/AVP 0 100
a=rtpmap:100 X-NSE/8000
a=fmtp:100 192-194,200-202
a=X-sqn:0
a=X-cap: 1 audio RTP/AVP 100
a=X-cpar: a=rtpmap:100 X-NSE/8000
a=X-cpar: a=fmtp:100 192-194,200-202
a=X-cap: 2 image udptl t38
|1,100,149,1.7889^10.1.5.1^*
18:04:13.633 |MGCPHandler received RESP header w/ transId= 317|1,100,149,1.7889^10.1.5.1^*
18:04:13.633 |<MN::MGCPEndPoint><MV::S0/SU0/DS1-0/1@HQ>|1,100,149,1.7889^*^S0/SU0/DS1-0@HQ
18:04:13.633 |MGCPHandler received RESP header w/ transId= 317 FOUND a match for
CRCX|1,100,149,1.7889^10.1.5.1^S0/SU0/DS1-0@HQ
18:04:13.633 |MGCPHandler recv CRCX Ack with RTP PortNum:
17528|1,100,149,1.7889^10.1.5.1^S0/SU0/DS1-0@HQ
18:04:13.634 |***Protocol::GetMsgType() ToIsdn MsgPtr(0x0b9b93fc) Offset(Cx18) MsgType.
Octet[0] = 0x02 |*^*^*
18:04:13.634 | |*^*^*
18:04:13.634 |Out Message -- PriCallProceedingMsg -- Protocol= PriEuroProtocol |*^*^*
18:04:13.634 |Ie - Q931ChannelIdIe IEData= 18 03 A9 83 81 |*^*^*
18:04:13.634 |MMan_Id= 0. (iep= 0 dsl= 8000 sapi= 0 ces= 0 IpAddr=105010a IpPort=2427)
****
18:04:13.634 |IsdnMsgData2= 08 02 80 98 02 18 03 A9 83 81 |*^*^*
18:04:13.634 |MGCPBhHandler - Sending BhHdr: 0004 0000 0010 8000 0001 000a
|1,100,150,1.160^10.1.5.1^*
18:04:13.634 |***Protocol::GetMsgType() ToIsdn MsgPtr(0x0b9b93fc) Offset(Cx18) MsgType.
Octet[0] = 0x01
```

```
****
18:04:13.634 | |*^*^*
18:04:13.634 |Out Message -- PriAlertingMsg -- Protocol= PriEuroProtocol |*****
18:04:13.634 |Ie - Q931ProgressIndIe IEData= 1E 02 80 88 |*^*^*
18:04:13.634 |MMan Id= 0. (iep=0 dsl= 8000 sapi=0 ces=0 IpAddr=105010a IpPort=2427) |*^*^*
18:04:13.634 |IsdnMsgData2= 08 02 80 98 01 1E 02 80 88 |*^*^*
18:04:13.634 |MGCPBhHandler - Sending BhHdr: 0004 0000 0010 8000 0001 0009
|1,100,150,1.160^10.1.5.1^*
18:04:13.634 |MGCPHandler send msg SUCCESSFULLY to: 10.1.5.1
RQNT 318 S0/SU0/DS1-0/1@HQ MGCP 0.1
X: 1
R: D/[0-9ABCD*#]
S: G/rt
Q: process, loop
|1,100,150,1.160^10.1.5.1^*
18:04:13.637 |MGCPHandler received msg from: 10.1.5.1
200 318 OK
|1,100,149,1.7890^10.1.5.1^*
18:04:13.637 |MGCPHandler received RESP header w/ transId= 318|1,100,149,1.7890^10.1.5.1^*
18:04:13.637 |<MN::MGCPEndPoint><MV::S0/SU0/DS1-0/10HQ>|1,100,149,1.7890^*^S0/SU0/DS1-00HQ
18:04:13.637 [MGCPHandler received RESP header w/ transId= 318 FOUND a match for
RQNT | 1, 100, 149, 1.7890^10.1.5.1^S0/SU0/DS1-0@HQ
18:04:13.637 |MGCPHandler recv RONT Ack from 10.1.5.1|1,100,149,1.7890^10.1.5.1^S0/SU0/
DS1-0@HQ
18:04:15.655 |MGCPBhHandler 10.1.5.1 - TCP msg available from Device | 1,100,150,
1.161^10.1.5.1^*
18:04:15.655 |MGCPBhHandler - Receiving BhHdr: 0004 0000 0011 8000 0001 0009
|1,100,150,1.161^10.1.5.1^*
18:04:15.655 | |*^*^*
18:04:15.655 |In Message -- PriDisconnectMsg -- Protocol= PriEuroProtocol *****
18:04:15.655 |Ie - Q931CauseIe -- IEData= 08 02 82 90 |*^***
18:04:15.655 |MMan Id= 0.(iep= 0 dsl= 8000 sapi= 0 ces= 0 IpAddr=105010a IpPort=2427) |*^*^*
```

```
18:04:15.655 |IsdnMsgData1= 08 02 00 98 45 08 02 82 90 |*^*^*
18:04:15.655 |SFROC analyzeMsgtransCause MessageTransCause.ms = 0,
MessageTransCause.ieid = 0, PriTsp.protocol = 9, MCStatus = 0 | * * * *
18:04:15.655 |MGCPpn9cuser - sendCcDisconnInd, Q931Cause.cv:16, CcDisconnInd.c.cv:16|1,100,
150,1.161^10.1.5.1^*
18:04:15.655 |Cdcc::isStaticTransactionApplicable |1,100,150,1.161^10.1.5.1^*
18:04:15.655 |processCCMFeatureData: operationIeIdd=0|1,100,150,1.161^10.1.5.1^*
18:04:15.656 |ForwardManager - wait SsDataInd - Key= 0x0, party= 27173899, BCC= 6|1,100,150,
1.161^10.1.5.1^*
18:04:15.656 |ForwardManager - findCallBySsParty - Found entry for party= 27173899,
callkey= 0x1D |1,100,150,1.161^10.1.5.1^*
18:04:15.656 |ConnectionManager - wait AuDisconnectRequest ERROR:NO ENTRY FOUND IN
TABLE, CI (27173899, 27173900), dcType=1, IFCreated(0, 0), PID(0-0, 0
-0), IFHandling(0,0), MCNode(0,0) |1,100,150,1.161^10.1.5.1^*
18:04:15.656 |MatrixControl:updatePartyMediaCoordinatorNodeId:party1 videoCapable=0, party 2
videocapable=0|1,100,150,1.161^10.1.5.1^*
18:04:15.656 |Cdcc - (0000096) - resetMediaSecurity|1,100,150,1.161^10.1.5.1^*
18:04:15.656 |LineCdpc(82): -dispatchToAllDevices-, sigName=CcDisconnReq,
device=SEP0021A086BF06|1,100,150,1.161^10.1.5.1^*
18:04:15.657 |LineControl TEST DEBUGS: Number of entries in CallTable is = 1
11,100,150,1.161^10.1.5.1^*
                           (0000007) DEBUG- star DSetCallPhase updateACall=27173900 from
18:04:15.657 |StationD:
Phase=5 to callPhase=3. |1,100,150,1.161^10.1.5.1^*
                          (0000007) DEBUG- star_DSetCallState(15) State of cdpc(78) is
18:04:15.657 |StationD:
8. |1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                          (0000007) SetLamp mode=1, stim=9 stimInst=1. |1,100,150,
1.161^10.1.5.1^*
18:04:15.657 |StationD:
                          (0000007) ClearPromptStatus lineInstance=1
callReference=27173900. |1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                          (0000007) CallState callState=2 lineInstance=1
callReference=27173900 privacy=0 precedenceLv=4 precedenceDm=0|1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                          (0000007) SelectSoftKeys instance=0 reference=0 softKeySetIndex=0
validKeyMask=ffffffff. |1,100,150,1.161^10.1.5.1^*
```

```
(0000007) CallState callState=2 lineInstance=1
18:04:15.657 |StationD:
callReference=27173900 privacy=0 precedenceLv=4 precedenceDm=0|1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                          (0000007) SelectSoftKe instance=0 reference=0 softKeySetIndex=0
validKeyMask=ffffffff. |1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                           (0000007) DefineTimeDate timeDateInfo=3/24/2010 1:4:15,3
systemTime=1269392655. |1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                          (0000007) restart0_DStopInd: No Linked StationCdpc.
|1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                           (0000007) INFO restart0_DStopInd: Enable NewCall on line=1
limit=4 listSize=0|1,100,150,1.161^10.1.5.1^*
18:04:15.657 |StationD:
                          (0000007) restart0 DStopInd: DEBUG: StationCdpc(78) removed.
Calltable contains 0 calls. |1,100,150,1.161^10.1.5.1^*
18:04:15.658 |MGCPHandler send msg SUCCESSFULLY to: 10.1.5.1
DLCX 319 S0/SU0/DS1-0/10HQ MGCP 0.1
C: D000000019ea40b00000F580000098
I: B
X: 1
S:
|100,150,1.161^10.1.5.1^*
18:04:15.658 |LineCdpc(82)dispatchKeyReleaseReq - mDevicePid(0,0,0); mSelectedDPid(0,0,0),
mOnBehalfOf(Device),
18:(0)|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |StationD: (0000007) SetRinger ringMode=1(RingOff).|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |deleteCi: Unable to find the device that owns the call with
CI=|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |LineControl(9) - Release call instance=1 for
CI=27173900|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |LineControl::sendSNFNotifyIndForPresenceWithAlerting
mPrecenceWithAlertingChangeNotifySubscribed=0, calllist#=0|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |LineControl (9) - DStopInd - Line become idle |1,100,150,1.161^10.1.5.1^*
18:04:15.658 |LineControl(9) - 0 calls, 0 CiReg, busyTrigger=2,
maxCall=4|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |processCCMFeatureData: operationIeIdd=0|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |ForwardManager - wait SsDataInd - Key= 0x0, party= 27173900,
BCC= 7|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |ForwardManager - findCallBySsParty - Found entry for party= 27173900,
callkey= 0x1D
```

```
|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |ForwardManager - wait_SsDataInd - BASIC_CALL_RELEASE -
mPartyToActiveCallIndexMap - Removed entry Destparty= 27173900, callkey= 0x1D
|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |Forwarding - awaitingCallResponse SsDataInd - BASIC CALL RELEASE -
Destination Release. party= 27173900, callKey= 0x1D|1,100,150,1.161^10.1.5.1^*
18:04:15.658 |Forwarding - stopCFNATimer - callKey= 0x1D|1,100,150,1.161^10.1.5.1^*
18:04:15.675 |MGCPHandler received msg from: 10.1.5.1
250 319 OK
P: PS=0, OS=0, PR=0, OR=0, PL=0, JI=0, LA=0
11,100,149,1.7891^10.1.5.1^*
18:04:15.675 |MGCPHandler received RESP header w/ transId= 319|1,100,149,1.7891^10.1.5.1^*
18:04:15.675 |<MN::MGCPEndPoint><MV::S0/SU0/DS1-0/1@HQ>|1,100,149,1.7891^*^S0/SU0/DS1-0@HQ
18:04:15.675 |MGCPHandler received RESP header w/ transId= 319 FOUND a match for DLCX,
return code: 250|1,100,149,1.7891^10.1.5.1^S0/SU0/DS1-0@HQ
18:04:15.675 |***Protocol::GetMsgType() ToIsdn MsgPtr(0x0b9b93fc) Offset(0x18)
MsgType.Octet[0] = 0x4d |*^**
18:04:15.675 | |*^*^*
18:04:15.675 |Out Message -- PriEuroReleaseMsg -- Protocol= PriEuroProtocol *****
18:04:15.675 |MMan Id= 0. (iep=0 dsl=8000 sapi=0 ces=0 IpAddr=105010a IpPort=2427) |*****
18:04:15.675 |IsdnMsgData2= 08 02 80 98 4D |*^*^*
18:04:15.675 [MGCPBhHandler - Sending BhHdr: 0004 0000 0010 8000 0001 0005
|1,100,150,1.161^10.1.5.1^*
18:04:15.683 |MGCPBhHandler 10.1.5.1 - TCP msg available from Device|1,
100,150,1.162^10.1.5.1^*
18:04:15.683 [MGCPBhHandler - Receiving BhHdr: 0004 0000 0011 8000 0001 0005
|1,100,150,1.162^10.1.5.1^*
18:04:15.683 | |*^*^*
18:04:15.683 |In Message -- PriReleaseCompleteMsg -- Protocol= PriEuroProtocol *****
18:04:15.683 |MMan Id= 0. (iep=0 dsl=8000 sapi=0 ces=0 IpAddr=105010a IpPort=2427) |*****
18:04:15.683 |IsdnMsgData1= 08 02 00 98 5A |*^*^*
18:04:15.683 |SPROC analyzeMsgtransCause MessageTransCause.ms = 0, MessageTransCause.ieid =
0, PriTsp.protocol = 9,
```

```
MCStatus = 0 | *^*^*
18:04:15.683 |Locations releaseBandwidth -- cdccPID=(1.194.96) no entry. |*^*^*
18:04:15.683 |ForwardManager - wait_SsDataInd - Key= 0x0, party= 27173899,
BCC= 7|1,100,150,1.162^10.1.5.1^*
18:04:15.683 |ForwardManager - findCallBySsParty - Found entry for party= 27173899,
callkey= 0x1D |1,100,150,1.162^10.1.5.1^*
18:04:15.683 |ForwardManager - wait SsDataInd mInterceptTable - ERROR - No entry found for
ForwardKey= 0xC1DFF4, callkey= 0x1D |1,100,150,1.162^10.1.5.1^*
18:04:15.683 |Forwarding - awaitingCallResponse SsDataInd - BASIC CALL RELEASE - Stopping
Forwarding on origination Release. party= 27173899, callKey= 0x1D|1,100,150,1.162^10.1.5.1^*
18:04:15.684 |ForwardManager - wait ForwardStopInd - Stop Forwarding - Pid=(1,177,29),
callkey= 0x1D|1,100,150,1.162^10.1.5.1^*
18:04:15.684 |ForwardManager - removeActiveCallTableEntry - mPartyToActiveCallIndexMap -
Removed entry Origparty= 27173899, callkey= 0x1D |1,100,150,1.162^10.1.5.1^*
18:04:15.684 |ForwardManager - removeActiveCallTableEntry - mForwardActiveCallTable -
Removed call entry for Origparty= 27173899, Destparty= 0, callkey= 0x1D
|1,100,150,1.162^10.1.5.1^*
18:04:15.684 |Forwarding - awaitingStopConfirmation_ForwardStopConf - callKey=
0x1D|1,100,150,1.162^10.1.5.1^*
18:04:15.684 |Forwarding - unregisterRelRejInterceptRequest - callKey=
0x1D|1,100,150,1.162^10.1.5.1^*
18:04:15.684 |Forwarding - unregisterRelRejInterceptRequest - Unregistered RelRej Intercept-
party= 27173899, callkey= 0x1D|1,100,150,1.162^10.1.5.1^*
18:04:15.685 |remove an entry from release intercept queue given
ssType|1,100,150,1.162^10.1.5.1^*
18:04:18.464 |Cnf Received: processnodeservice U 83eee3c8-f18a-418d-8b18-e9d7a9e0875b,
size(1197) enable(t/f) |0,0,0,0.0^*^*
18:04:18.488 |CiCcp table has 2 entries|1,100,150,1.159^10.1.5.1^*
18:04:18.507 |ProcessCnf N: processnodeservice U 83eee3c8-f18a-418d-8b18-e9d7a9e0875b,
size(1197) enable(t/f) |0,0,0,0.0^*^*
18:04:18.507 |doGroupReset: checking for group reset on table processnodeservice
10,0,0,0.0^*^*
18:04:18.507 |DbChangeNotify::SendDbChangeProcessConfig|0,0,0,0.0^*^*
18:04:18.523 |finish cnf on table processnodeservice|0,0,0,0.0^*^*
18:04:20.549 |-->SDIControl::ReadDatabase |*^*^*
18:04:20.868 |<--SDIControl::ReadDatabase |*^*^*
18:04:20.868 |-->SDIControlBase::Init(3ed0ba0) |*^***
```

If the caller ID that is displayed on the IP phone is 087071 222 and the HQ_clng_pty_CSS contains the HQ_cing_pty_Pt partition, which exhibit shows the correct gateway digit manipulation"?

hibit A					
	s the prefix to De rvice Parameter).	Otherwise, the v	call processing will use pre alue configured is used as t		
C	Clear Prefix Settings		Default Prefix Settings		
Number Type	Prefix	Strip Digits	Calling Search Space	Use Device Pool CSS	
National Number	+49	0	< None > 💉		
International Number	+	2	HQ_clng_pty_CSS 😽		
Unknown Number	Default	0	< None > 💉		
Subscriber Number	+4989	0	< None >		
hibit B					
ncoming Calling Par	ty Settings ——				
	DevicePool/Service Parameter). Otherwise, the va npty in which case there is no prefix assigned. Clear Prefix Settings		Default Prefix Settings		
Number Type	Prefix	Strip Digits	Calling Search Space	Use Device Pool CSS	
National Number	+49	0	< None > 💉		
International Number	+	0	HQ_clng_pty_CSS 👻		
Unknown Number	Default	0	< None > 💽		
Unknown Number Subscriber Number	Default +4989	0	< None > 💌		
Subscriber Number hibit C Incoming Calling Par	+4989		< None >		
Subscriber Number hibit C Incoming Calling Par If the administrator set	+4989 ty Settings	0 fault this indicates Otherwise, the v		fix at the next level	
Subscriber Number hibit C Incoming Calling Part If the administrator set setting (DevicePool/Ser	+4989 ty Settings	0 fault this indicates Otherwise, the v prefix assigned.	None > Call processing will use pressing will use press	fix at the next level he prefix unless the	
Subscriber Number hibit C Incoming Calling Part If the administrator set setting (DevicePool/Ser	+4989 ty Settings s the prefix to De rvice Parameter). case there is no p	0 fault this indicates Otherwise, the v prefix assigned.	None > call processing will use preadure configured is used as to be a set of the set of	fix at the next level he prefix unless the	
Subscriber Number hibit C Incoming Calling Part If the administrator set setting (DevicePool/Ser field is empty in which o	+4989 ty Settings s the prefix to De rvice Parameter). case there is no p Clear Prefix	0 fault this indicates Otherwise, the v orefix assigned. Settings	None > call processing will use prealue configured is used as t Default Prefix Setting	fix at the next level he prefix unless the ps	
Subscriber Number hibit C incoming Calling Par If the administrator set setting (DevicePool/Ser field is empty in which o Number Type	+4989 ty Settings — s the prefix to De rvice Parameter). case there is no p Clear Prefix Prefix	0 fault this indicates Otherwise, the v orefix assigned. Settings Strip Digits	< None > Call processing will use preadue configured is used as to the configured of the con	he prefix unless the	
Subscriber Number hibit C incoming Calling Par If the administrator set setting (DevicePool/Ser field is empty in which Number Type National Number	+4989 ty Settings — s the prefix to De rvice Parameter). case there is no p Clear Prefix Prefix Default	0 fault this indicates Otherwise, the v orefix assigned. Settings Strip Digits 0	< None > Call processing will use preadule configured is used as to the configured is used as	fix at the next level he prefix unless the ps	

Incoming Calling Part	ly seconds			
	vice Parameter)	. Otherwise, the v	call processing will use p alue configured is used as	
Number Type	Clear Prefix Settings		Default Prefix Settings	
	Prefix	Strip Digits	Calling Search Space	Use Device Pool CSS
National Number	+49	0	< None > 🛛 👻	
International Number	+	2	< None > 💌	
Unknown Number	Default	0	< None > 💽	
Subscriber Number	+4989	0	< None >	

- A. Exhibit A
- B. Exhibit B
- C. Exhibit C
- D. Exhibit D
- Answer: D

Explanation:

Actual incoming number is 14-087071 222 but next to this information in trace we can see two digits are stripped which is international code hence D is valid answer.

5. When a database replication issue is suspected, which three tools can be used to check the database replication status? (Choose three.)

- A. Cisco Unified Communications Manager RTMT tool
- B. Cisco Unified Communications Manager Serviceability interface
- C. Cisco Unified Reporting
- D. Cisco Unified Communications Manager CLI interface
- E. Cisco IP Phone Device Stats from the Settings button
- F. Cisco Unified OS Administration interface

Answer: A,C,D

Explanation:

Reference:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_tech_note09186a00809643e8.shtml