

## Exam : 650-178

## Title : Communications System for Engineers

## Version : DEMO

1. Which Cat 520 feature optimizes QOS?

Answer: Cisco SmartPorts

2. In which modes can the 521 Access Point be configured?

Answer: Either Stand-Alone or Controller Based Mode.

- 3. What are 2 configurable options for call control on the UC520?
- A. Shared
- B. PBX
- C. Key System
- D. Encryption
- E. Call Waiting
- Answer: B and C
- 4. Which 2 CRM servers all Cisco Unified Call Connector to be configured for connectivity?
- A. Siebel
- B. Microsft Dynamics
- C. Act!
- D. salesforce.com
- D. OnContact
- Answer: B and D
- 5. How many voice expansion slots are available on the UC520?

Answer: one