

Exam : C2010-637

Title : rational-requirements management with use cases-part2

Version : DEMO

1. Given: Consider the following set of initial user requests from a telephone company about a new customer service system: * The telephone company customer service system shall be able to record and answer questions about telephone installations. * When a customer requests a new telephone, the service representative shall record the customer's name, address, assigned phone installer, and a projected time of the installation. * At the end of each day, the technicians shall record their work. * Start time shall include the year, month, day, hour, and minute. What is the most appropriate classification name for one of the actors in these system requirements?

- A.User
- B.Calendar
- C.Customer
- D.Installer

Answer:D

- 2.What type of relationship exists between use cases and actors?
- A.Arrow association
- B.Extends association
- C.Communicates association
- D.Generalization association

Answer:C

- 3.What does the basic flow of events in a use case describe?
- A.Typical use of the system by its actors
- B.Interactions between the use case and other use cases
- C.Least complicated interactions between the system and the actors
- D.Choices an actor makes while interacting with the system

Answer:A

- 4. Which of the following are properties of a use case? (Select all that apply.)
- A.Name
- **B.Design constraints**
- C.Special requirements
- D.Supplementary specifications
- E.Flow of events
- F.Preconditions

Answer:ACEF

- 5. What does a use-case diagram show?
- A.Software requirements
- B.Flow of events
- C.User interface screen layouts
- D.What the system is supposed to do

Answer:D