

# IT 认证电子书



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**Exam : CRT-101**

**Title : Certification Preparation for  
Administrator**

**Version : DEMO**

1. Inline editing updates the field when

- A. The field is saved/updated
- B. When the record is saved/updated
- C. When the return key is pressed
- D. None of the above

**Answer: B**

2. If a company opts to use Custom Fiscal Years, they cannot use the standard forecasting option.

- A. True
- B. False

**Answer: A**

3. Which of the following are not standard objects?

- A. Opportunities
- B. Solutions
- C. Job Applicants
- D. Accounts
- E. Campaigns

**Answer: C**

4. Which of the following are part of the Service Cloud offering?

- A. Opportunities
- B. Knowledge
- C. Entitlements
- D. Campaigns
- E. Quotes

**Answer: B, C**

5. Locale settings control how users view date formats, time formats and number formats.

- A. True
- B. False

**Answer: A**