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Exam : **650-178**

Title : Communications System for Engineers

Version : DEMO

1. Which Cat 520 feature optimizes QOS?

Answer: Cisco SmartPorts

2. In which modes can the 521 Access Point be configured?

Answer: Either Stand-Alone or Controller Based Mode.

3. What are 2 configurable options for call control on the UC520?

A. Shared

B. PBX

C. Key System

D. Encryption

E. Call Waiting

Answer: B and C

4. Which 2 CRM servers all Cisco Unified Call Connector to be configured for connectivity?

A. Siebel

B. Microsft Dynamics

C. Act!

D. salesforce.com

D. OnContact

Answer: B and D

5. How many voice expansion slots are available on the UC520?

Answer: one