IT认证电子书

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Exam : **7303**

Title : Avaya CallPilot
Implementation Exam

Version : Demo

1.A technician is installing a 600r, and notices that the server boots to the Windows screen then starts booting again. It is stuck in a boot.

What is the first step that should be taken?

A. Re-image the server.

B. Openacase requesting a replacement server.

C. Replace the hard drive.

D. Verify theSCSIterminator or tape drive is properly connected to the server.

Answer: B

2.A technician has completed the configuration and programming for an implementation of a new Avaya CallPilot system.

When the Avaya CallPilot is rebooted, over which local Area Network (LAN) connection does the Communication Server 1000 communicate with the Avaya CallPilot voicemail system.?

A. DSO

B. CLAN

C. ELAN

D. SLAN

E. TLAN

Answer: C

3.A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to lake over in case the primary server fails.

Which hardware platform should be delivered on-site?

A. 703t

B. 600r

C. 1006r

D. 1002rp

E. 2250

Answer: C

4.A technician is installing an Avaya CallPilot with the NTRH40CA MBP96 CAT5 board and two NTRB18DA Mgate cards.

When cabling the NTRB18DA Mgate cards in a Communication Server 1000S Media Gateway, which statement describes the cabling configuration that is the most valid?

A. Attach the customersupplied RJ-45cables to thefaceof the Mgate cards and then to the MBP96 card.

B. Attach the customer supplied RJ-45 cables to the backplane of the Media Gateway or MediaGateway expansion cabinet and then to the MBP96 card.

C. AttachNTDU0609 cables to the face of the Mgate cards and route them outside the Media Gateway. Then couple the customer supplied RJ-45 cables from the NTDU0609 to the MPB96 cards.

D. Attach the NTDU0609 cables to the face of the Mgate cards and take them outside the Media ay lo a customer supplied Ethernet hub. Attach RJ-45 cable from the hub to the MPB96cards.

Answer: C

5.Which two additional software packages are installed during the Avaya CallPilot Reporter installation?

A. Adobo Acrobat

B. Crystal Repots

C. Application Builder

D. a Sybase database

Answer: B,D

6.When installing Avaya CallPilot Reporter, what is a valid installation option?

A. Client PC

B. Avaya CallPilot server

C. Administrator PC

D. Customer provided Web server

Answer: D

7.A technician is installing an Avaya CallPilot system on a customer site. After running the Setup Wizard and the Configuration Wizard 'he technician has verified the server operating system settings are correct for the site and has rebooted the server to place the system into operation.

After the reboot is complete and the technician has logged hack on to the server, which process verifies that the Avaya CallPilot server is able to receive incoming calls?

A. Print the ControlDNs.

B. Print the Virtual Agents.

C. Ping theELAN connection.

D. Dial the VoiceMessagingDNasdefined in the Configuration Wizard.

Answer: D

8.Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log.

Which event below gives a possible clue us to what the problem is?

A. DialogicEventManagement system initialization failed.

B. IMAreceived a disk full event.

C. Event from Blue Call Router: All Port Busy Indication.

D. TN/DN mismatch.

Answer: D

9.The Avaya CallPilot 600r server has one MPM96 card. The PBX it is connecting to will require MGate cards.

How many MGate cards are needed to support 80 voice channels?

A. 1

B. 2

C. 3

D. 4

Answer: C

10.A technician is preparing for an Avaya CallPilot installation and is reviewing site survey information.

The customer wants to implement the desktop messaging feature, but on the survey there is no mention of desktop messaging seats.

Where is it confirmed that desktop messaging seats were ordered?

A. on the shipped packing list

B. on the keycodecertificate

C. in the AvayaCallPilotsystem afterimplementation

D. in theconfigurationwizardduring implementation

Answer: B